



PRESS RELEASE

Athlon Netherlands optimizes claims reporting and processing with the Openclaims platform

Athlon Netherlands, one of the leading providers of mobility solutions in the Netherlands, has joined forces with software company Openclaims to further optimize its claims and repair processes, from the first notification of loss (FNOL) to the recovery of the costs from the other party. With the Openclaims platform, Athlon is taking the next step in offering an optimal mobility solution to its lease drivers, dealers, body repair shops, and insurers. Thanks to this end-to-end solution, all contact with partners now runs via a single platform. A seamless connection between damage reporting and handling processes.

Customer-oriented innovation

Carefree and sustainable mobility is at the heart of Athlon. Particularly in the event of damage, Athlon's goal is to provide fast and customer-oriented service. Lease car drivers can report damage anytime and anywhere (digitally) and soon they will also be able to follow the status of the damage processing. Knowing exactly what is happening to your lease car and, more importantly, when it will be ready.

The focus of the partnership between Athlon and Openclaims is therefore on creating a digital, efficient, and integrated process. This ensures that, in the event of damage to one of its vehicles, Athlon offers the lease driver a first-class repair process. Athlon started using the Openclaims software on June 8th and the roll-out of all functionalities will be phased in over the following weeks.

The choice for Openclaims was mainly driven by the high level of flexibility and data security of the platform. This makes it easy to connect the software to existing processes and to exchange data securely between partners. "We are pleased with these steps that we as Athlon are taking together with the Openclaims platform. An even more enhanced and personalized digitalization of our services for our customers. We are creating one end-to-end process in which all partners can easily collaborate. This will ensure a better digital experience for our customers and greater efficiency," said Virginia Azavedo, Chief Operations Officer at Athlon Netherlands.





Openclaims is also very pleased with the partnership with one of Europe's leading mobility providers. "In terms of vision, Athlon and Openclaims are very much aligned on the future of vehicle claims and repair. This makes us very confident about our future together", says Evert Jan Stagge, CCO at Openclaims.

www.openclaims.com

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Note to the editor

About Openclaims

Openclaims offers a Software-as-a-Service ("SaaS") solution to customers in the fleet, insurance, and OEM sector. The Openclaims platform provides an end-to-end solution enabling customers to design touchless backend processes, organize digital customer journeys and set up data-driven distribution of vehicle repair. This results in top-quality repair, control of repair costs, lower process costs, and maximum customer satisfaction. *More information:* www.openclaims.com

About Fleetpool GmbH

Athlon develops innovative, sustainable, flexible, and (cost-) efficient mobility solutions. Athlon is the proud market leader in the Netherlands and has been in existence for over 100 years. Its customers and employees are its main source of inspiration and motivation. Curious about Athlon's ambition? That is carefree and sustainable mobility. Today and tomorrow. Athlon is active, directly or via partners, in more than 20 countries in Europe and has its head office in the Netherlands. Athlon is part of Mercedes-Benz Mobility AG. *More information:* www.athlon.com

For more information, please contact:

Patrick Conings | Events & Communication Manager
E-mail: patrick.conings@openclaims.com
Mobile: +31 6 51 055 000

